



inspired to be *the best* |  Teleperformance

**We are Hiring!**

**Customer  
Service  
Banking**

for person with disabilities

**Yogyakarta**



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### Qualification:

- Minimum D3 any Major
- Minimum GPA 2,75
- Male is preferred
- Maximum 30 year old
- Experienced in Call Center (Inbound, Outbound and Handle Media Social) is preferred
- Fresh Graduate are Welcomed
- Able to speak in English (Prefer Active)
- Communicative
- Willing to work in Shifting Schedule including weekend and Public Holiday
- Willing to do Up selling/Cross selling
- Open for a person with Hand Disabilities

### Responsibilities:

- Answering an Incoming Calls and do Up selling/Cross selling to Customer
- Handle Customer Inquiries by Calls
- Provide Customers about Product and Service Information
- Identify and Escalate Priority Issues
- Documenting All Call Information According to Standard Operating Procedures
- Complete All Call Logs
- Updating customers profile into computer
- Conduct customer surveys to ascertain level of customer service

### Benefit:

- Basic Salary above the City Minimum wage of Semarang
- Role incentive for tenure after 3 months
- Competitive Incentives
- Shifting Allowance
- Holiday Pay

**Send Your CV & Join Us Now!**

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